




06/29/01

Class	Subclass
ISSUE CLASSIFICATION	

PATENT NUMBER

U.S. UTILITY Patent Application

O.I.P.E.	PATENT DATE
 SCANNED  Q.A.	

APPLICATION NO. 09/895456	CONT/PRIOR	CLASS 709 379	SUBCLASS 265.12	ART UNIT 2151 2642	EXAMINER 
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APPLICANTS

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TITLE

System and method for multi-channel communication queuing using routing and escalation rules

PTO-2040
12/99

ISSUING CLASSIFICATION

ORIGINAL				CROSS REFERENCE(S)								
CLASS		SUBCLASS		CLASS	SUBCLASS (ONE SUBCLASS PER BLOCK)							
INTERNATIONAL CLASSIFICATION												

☐ Continued on Issue Slip inside File Jacket

**TERMINAL
DISCLAIMER**

☐ The term of this patent subsequent to _____ (date) has been disclaimed.

☐ The term of this patent shall not extend beyond the expiration date of U.S. Patent. No. _____

☐ The terminal ____ months of this patent have been disclaimed.

DRAWINGS

Sheets Drwg.	Figs. Drwg.	Print Fig.
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CLAIMS ALLOWED

Total Claims	Print Claim for O.G.
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NOTICE OF ALLOWANCE MAILED

ISSUE FEE

Amount Due	Date Paid
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ISSUE BATCH NUMBER

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Form **PTO-436A**
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